

**Marking Scheme**  
**Strictly Confidential**  
**(For Internal and Restricted use only)**  
**Senior Secondary School Examination, 2026 (XII<sup>th</sup>)**  
**SUBJECT NAME: Health Care (Q.P. CODE 813/337)**

**General Instructions: -**

<b>1</b>	The CBSE has decided to introduce On Screen Marking (OSM) for the evaluation of Class XII answer Book with the 2026 Examination.
<b>2</b>	You are aware that evaluation is the most important process in the actual and correct assessment of the candidates. A small mistake in evaluation may lead to serious problems which may affect the future of the candidates, education system and teaching profession. To avoid mistakes, it is requested that before starting evaluation, you must read and understand the spot evaluation guidelines carefully.
<b>3</b>	<b>“Evaluation policy is a confidential policy as it is related to the confidentiality of the examinations conducted, evaluation done and several other aspects. Its leakage to public in any manner could lead to derailment of the examination system and affect the life and future of millions of candidates. Sharing this policy/document to anyone, publishing in any magazine and printing in Newspaper/Website, etc. may invite action under various rules of the Board and IPC.”</b>
<b>4</b>	Evaluation is to be done as per instructions provided in the Marking Scheme. It should not be done according to one’s own interpretation or any other consideration. Marking Scheme should be strictly adhered to and religiously followed. <b>However, while evaluating, answers which are based on latest information or knowledge and/or are innovative, they may be assessed for their correctness otherwise and due marks be awarded to them. In Class-XII, while evaluating two competency-based questions, please try to understand given answer and even if reply is not from marking scheme but correct competency is enumerated by the candidate, due marks should be awarded.</b>
<b>5</b>	The Marking scheme carries only suggested value points for the answers. These are in the nature of Guidelines only and do not constitute the complete answer. The students can have their own expression and if the expression is correct, the due marks should be awarded accordingly.
<b>6</b>	The Head-Examiner must go through the first five answer books evaluated by each evaluator on the first day, to ensure that evaluation has been carried out as per the instructions given in the Marking Scheme. If there is any variation, the same should be zero after deliberation and discussion. The remaining answer books meant for evaluation shall be given only after ensuring that there is no significant variation in the marking of individual evaluators.
<b>7</b>	Evaluators will mark ( ✓ ) wherever answer is correct. For wrong answer CROSS ‘X’ be marked. Evaluators will not put right (✓) while evaluating which gives an impression that answer is correct and no marks are awarded. <b>This is most common mistake which evaluators are committing.</b>
<b>8</b>	If a question has parts, please award marks on the right-hand side for each part in the OSM Portal. Marks awarded for different parts of the question will be totaled up by the OSM System.
<b>9</b>	If a question does not have any parts, marks must be awarded in the left-hand margin in the OSM Portal. This may also be followed strictly.

10	No marks to be deducted for the cumulative effect of an error. It should be penalized only once.
11	A full scale of marks _____ (example 0 to 80/70/60/50/40/30 marks as given in Question Paper) has to be used. Please do not hesitate to award full marks if the answer deserves it.
12	Every examiner has to necessarily do evaluation work for full working hours i.e., 8 hours every day and evaluate 20 answer books per day in main subjects and 25 answer books per day in other subjects (Details are given in Spot Guidelines). This is in view of the reduced syllabus and number of questions in question paper.
13	<p>Ensure that you do not make the following common types of errors committed by the Examiner in the past :-</p> <ul style="list-style-type: none"> <li>• Answers marked as correct, but marks not awarded. (Ensure that the right tick mark is correctly and clearly indicated. It should merely be a line. Same is with the X for incorrect answer.)</li> <li>• Half or a part of answer marked correct and the rest as wrong, but no marks awarded.</li> </ul>
14	While evaluating the answer books if the answer is found to be totally incorrect, it should be marked as cross (X) and awarded zero (0) Marks.
15	The Examiners should acquaint themselves with the guidelines given in the <b>“Guidelines for Spot Evaluation”</b> before starting the actual evaluation.
16	The candidates are entitled to obtain photocopy of the Answer Book on request on payment of the prescribed processing fee. All Examiners/Additional Head Examiners/Head Examiners are once again reminded that they must ensure that evaluation is carried out strictly as per value points for each answer as given in the Marking Scheme.
17	<b>If a candidate attempts both alternatives/options in a question where only one option/ alternative is required to be attempted, the Evaluator shall award marks in both the options. The system will take the higher of two scores and disregard the other response.</b>
18	<b>In a question having two options/alternatives, if a candidate has attempted only one, then the evaluator shall mark “NA” (Not attempted) against the option that has not been attempted by the candidate.</b>

**MARKING SCHEME**  
**Health Care (Subject Code - 813)**  
**(PAPER CODE : 337) (P3370813)**

Q.No.	EXPECTED OUTCOMES/VALUE POINTS	Marks
	<b>SECTION – A</b> <b>(Objective Type Questions)</b>	
<b>1.</b>	Answer any 4 out of the given 6 questions on employability skills	<b>4x1=4</b>
<b>(i)</b>	(C) Tune (Unit-1, Pg. No.: 6)	
<b>(ii)</b>	Neuroticism is a trait, wherein, individuals show tendency towards anxiety, self-doubt, depression, shyness and other similar negative feelings. (Unit-2, Pg. No.: 34)	
<b>(iii)</b>	(D) OCPD (Obsessive-compulsive personality disorder) (Unit-2, Pg. No.: 37)	
<b>(iv)</b>	(B) Ctrl + U (Unit-3, Pg. No.: 57)	
<b>(v)</b>	(C) Management gurus (Unit-4, Pg. No.: 80)	
<b>(vi)</b>	(D) Ministry of power (Unit-5, Pg. No.: 115)	
<b>2.</b>	Answer any 5 out of the given 7 questions	<b>5x1=5</b>
<b>(i)</b>	C	
<b>(ii)</b>	A	
<b>(iii)</b>	C	
<b>(iv)</b>	A	
<b>(v)</b>	C	
<b>(vi)</b>	D	
<b>(vii)</b>	C	
<b>3.</b>	Answer any 6 out of the given 7 questions	<b>6x1=6</b>

(i)	B	
(ii)	C	
(iii)	C	
(iv)	B	
(v)	C	
(vi)	C	
(vii)	A	
4.	Answer any 5 out of the given 6 questions	5x1=5
(i)	C	
(ii)	B	
(iii)	C	
(iv)	C	
(v)	C	
(vi)	B	
5.	Answer any 5 out of the given 6 questions	5x1=5
(i)	D	
(ii)	B	
(iii)	D	
(iv)	D	
(v)	B	
(vi)	C	
6.	Answer any 5 out of the given 6 questions	5x1=5
(i)	C	
(ii)	D	
(iii)	C	
(iv)	B	
(v)	C	
(vi)	C	
	<b>SECTION – B</b> <b>(Subjective Type Questions)</b>	
	Answer any 3 out of the given 5 questions on employability skills. Answer each question in 20-30 words.	3x2=6

<b>7.</b>	<p>Key communication skills are –</p> <ul style="list-style-type: none"> <li>(i) Listening</li> <li>(ii) Speaking</li> <li>(iii) Reading</li> <li>(iv) Writing</li> </ul> <p style="text-align: right;">(Unit-1, Pg. No.: 1)</p>	<p><b>(0.5+0.5+0.5+0.5)= 2</b></p>
<b>8.</b>	<p>Result orientation is a term used to describe a person's ability to recognize what results are important and the steps needed to be taken to achieve them.</p> <p>Two ways are :</p> <ul style="list-style-type: none"> <li>(i) Set clear goals</li> <li>(ii) Prepare an action plan</li> <li>(iii) Right resources</li> <li>(iv) Make a calendar</li> <li>(v) Work hard etc.</li> </ul> <p style="text-align: right;">(Unit-2, Pg. No.: 28)</p>	<p><b>1+1=2</b></p>
<b>9.</b>	<p>The 4 ways of performing addition in a spreadsheet are :</p> <ul style="list-style-type: none"> <li>(i) Adding values directly – To do any calculation in a spreadsheet, we need to use = (equal-to) symbol, which tells the spreadsheet that a formula has been entered.</li> <li>(ii) Adding using cell address – Spreadsheets use cell addresses to refer to location where one stores data.</li> <li>(iii) Using mouse to select values in a formula – using a mouse simply select the cell to be used in the formula instead of typing the cell addresses.</li> <li>(iv) Using sum () function – It is easier to do calculations. This help in adding the numbers in spreadsheet cells or in a cell range.</li> </ul> <p style="text-align: right;">(Unit-3, Pg. No.: 50, 51, 52)</p>	<p><b>(0.5+0.5+0.5+0.5)= 2</b></p>
<b>10.</b>	<p>The common environmental factors :</p> <ul style="list-style-type: none"> <li>(i) Lack of adequate resources or raw material</li> <li>(ii) Non-availability of skilled labour</li> <li>(iii) Lack of infrastructure and machinery</li> <li>(iv) Unavailability of monetary</li> </ul> <p style="text-align: right;">(Unit-4, Pg. No.: 92)</p>	<p><b>(0.5+0.5+0.5+0.5)= 2</b></p>
<b>11.</b>	<p>Ecosystem is the community of living and non-living beings existing together; and interacting with and supporting each other. It is the perfect balance where every species can survive.</p> <p>Human can restore ecosystems through various methods including –</p> <ul style="list-style-type: none"> <li>(i) Reforestation, Planting more trees</li> <li>(ii) Protecting natural preservers</li> <li>(iii) Promoting biodiversity etc.</li> </ul> <p style="text-align: right;">(Unit-5, Pg. No.: 120)</p>	<p><b>1+1=2</b></p>
	Answer only 3 out of the given 5 questions in 20-30 words each	<b>6 Marks</b>
<b>12.</b>	Self Management → is the ability → regulate own behaviour, time , emotion and responsibilities.	<b>1+1=2</b>

13.	General waste collected in the black coloured plastic bags / should be transported / vehicle by Municipality authority / The Segregated biomedical waste / should be transported to the common Bio Medical Waste Treatment Facility (CBWTF)	$\frac{1}{2} \times 4 = 2$
14.	<p>⇒ To provide better and evidence based care.</p> <p>⇒ Accurate and fast diagnosis leading to better treatment at lower costs of care.</p> <p>⇒ Avoid repeating investigation.</p> <p>⇒ Provide personalized care.</p>	$\frac{1}{2} \times 4 = 2$
15.	The patient is taken to the operation theatre on a trolley, along with <u>his case papers and reports</u> of his investigation.	$1 + 1 = 2$
16.	RACE → Rescue, Alarm, Contain, Extinguish 'A' is Alarm → activating the fire alarm and warning others / Sound the alarm by pulling a fire box and call from a safe distance / Dial the Fire emergency number 101.	$1 + 1 = 2$
	Answer any 2 out of the given 3 questions in 20-30 words each.	$2 \times 3 = 6$
17.	SMART goals → Specific, Measurable, Achievable, Relevant, Time-bound. Ex - Complete a certified IV-in section course (specific) with 90% pass mark (Measurable), with 6 months (Time-bound) to improve patient care skills (Relevant), with study time allocated weekly (Achievable).	$2 + 1 = 3$
18.	<p>(i) Oxygen cylinder                      (ii) IV Fluid stand</p> <p>(iii) Monitors                              (iv) Injection and intravenous infusion tray</p> <p>(ANY THREE)</p>	$1 + 1 + 1 = 3$
19.	<ul style="list-style-type: none"> <li>• All old people are the same</li> <li>• Old people can't learn new things</li> <li>• Old people are forgetful</li> <li>• All old people will get confused and senile</li> </ul>	3
	Answer any 3 out of the given 5 questions in 50-80 words each.	$3 \times 4 = 12$
20.	<p>(i) Disposal of sharps : needles should be destroyed by needle destroyer and other sharps and stored in puncture proof container.</p> <p>(ii) Disposal of microbiological and biotechnological wastes : autoclaving / hydroclaving / microwave or incineration.</p> <p>(iii) Disposal of Pharmaceutical waste : Incineration / land filling</p> <p>(iv) Disposal of infection solid waste : first treated / converted to non-hazardous waste / disposed as general waste.</p>	<p>1</p> <p>1</p> <p>1</p> <p>1</p> <p>=4</p>
21.	<p>(a) Accurate and complete documentation / given legal protection to the GDA or other health care professionals of the institution.</p> <p>(b) All patients' records / confidential files / require written permission of patient for them to be copied. Those who require patient's information need to go through proper channel / which varies with the policies of hospital.</p>	<p>2</p> <p>2</p>
22.	<p>1. Doctors : Surgeons, Anaesthesiologists</p> <p>2. Nursing Staff</p> <p>3. OT Technicians</p> <p>4. Other Support Staff : Store keeper , Record keeper, Nursing assistant, GDA, Sanitation Staff</p>	<p>1</p> <p>1</p> <p>1</p> <p>1</p> <p>=4</p>
23.	<p>(i) Open flames : Negligible while conducting, welding, cutting or grinding    Improper use of candles</p> <p>Improper handling of flammable or combustible liquids or Flammable gases in or near to potential ignition sources.</p>	<p>1</p> <p>1</p>

	(ii) Electrical : Damaged electrical conductors, plug wires or extension cords / use of faulty, modified or unapproved electrical equipment. / Insufficient space or clearance between electrical heating equipment and combustibles (iii) Cooking : Deep frying / unattended cooking appliances (iv) Spontaneous ignition : Improper disposal of materials.	<b>1</b> <b>1</b> <b>=4</b>
<b>24.</b>	<u>Thinking and Emotional Changes and Needs</u> : Not all old people have mental problem / confusion. In case of Alzheimer's and by usage of some drugs, it affects the things. <u>Social Changes and Needs</u> : Many social changes and needs for old people. / May lost loved ones / miss working after retire / may have physical problem.	<b>2</b>   <b>2</b>
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